

Report to **Portfolio Holder for Housing**

Director Lead: Suzanne Shead, Director Housing, Health and Wellbeing

Lead Officer: Nicola Priest, Housing Regulatory Compliance Manager, 01636 655526

<b>Report Summary</b>	
<b>Type of Report</b>	Open report Non key decision
<b>Report Title</b>	Damp and Mould Policies and Procedures Reviewed to Reflect Minor Changes
<b>Purpose of Report</b>	To present the Damp and Mould Policy and Procedure which were reviewed and updated to reflect changes in legislative requirements by the introduction on Awaab's Law in October 2025 and have since been amended in respect of timescales and process, whilst still meeting the legislation.
<b>Recommendations</b>	a) To note the report and approve the policy and procedure listed at 1.3.

**1.0 Background**

1.1 The Damp and Mould Policy and Procedure falls within the Consumer Standard for Safety and Quality and ensures tenants live in a home that is safe from hazards.

1.2 Under the Consumer Standard for Safety and Quality there is a clear legal framework for policies of this nature.

1.3 The following policies and procedures were reviewed and updated to reflect changes in legislative requirements by the introduction on Awaab's Law in October 2025 and have since been slightly amended in respect of internal timescales and process.

- Damp and Mould Policy
- Damp and Mould Procedure

1.4 The 2026 policy builds on the 2025 version by clarifying timelines and responsibilities and expanding proactive and tenant-centred measures. There is a stronger operational focus on training, communication, digital access, and cross-team referrals. The policy's objectives and review mechanisms remain consistent, but the 2026 version is more detailed and actionable.

## **2.0 Proposal/Options Considered and Reasons for Recommendation**

2. It is proposed that the above are approved in order that we can meet our requirements under Awwab's Law legislation, by having effective and compliant policies and procedures in place.

## **3.0 Implications**

### **Financial Implications – FIN25-26/7235**

- 3.1 There are no financial implications resulting from this report as it is merely for the approval of policies and procedures. Specific resource changes to services to comply with Awaab's Law requirements have been previously tabled under separate cover.

### **Background Papers and Published Documents**

[Awaab's Law: Draft guidance for social landlords - GOV.UK](#)